

## Grievance Redressal Cell ( 2023-24 )

Grievance redressal is a process for addressing and resolving complaints and concerns, often in a formal setting. As suggested by UGC, New Delhi, the college has established a Grievance Redressal Cell in the college. The function of the cell is to look in to the complaints lodged by any student and judge its merit. The Grievance Cell is also empowered to look in to the matters of harassment. Anyone with a genuine grievance may approach the members of the cell. In case the person is unwilling to appear in self, grievances may be dropped in writing at the suggestion box of the institution.

The objective of the Grievance cell is to develop a responsive and accountable attitude in order to maintain a harmonious educational atmosphere in the institution. Ragging in any form is strictly prohibited in and outside the institution. Any violation of ragging and disciplinary rules should be urgently brought to the notice of the Principal.

Grievance Redressal Cell –

- |                           |                         |
|---------------------------|-------------------------|
| 1. Prof. Anupma Mehrotra  | Principal / Coordinator |
| 2. Prof. Radha Yadav      | Co- coordinator         |
| 3. Prof. Anamika Kaushiva | Member                  |
| 4. Prof. Preeti Pathak    | Member                  |

<http://www.srmmbareilly.com/GrievanceRedressalCell>

Anti Ragging Form is filled by all students with the admission form.

No ragging complaints and sexual harassment complaints were received during the session.